

Impartiality Policy of LMQS defines that Top Management of LMQS understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest and ensures the objectivity of its management system certification activities.

To ensure impartiality, LMQS has constituted an Impartiality Committee to ensure:

- All the employees (full time or part time) have signed a declaration on impartiality.
- When a relationship poses an unacceptable threat to impartiality, the certificate is not provided.
- LMQS does not certify another CB for its management system for certification activities
- LMQS or any part of same legal entity does not provide consultancy or conduct internal audits of its certified clients.
- In case, outsourced auditor is used, it shall be ensured that he/she had no relationship, for last two years
- LMQS does not outsource auditing to any consultancy firm.
- LMQ does not state or imply that the procedure would be easier, if a particular consultancy firm is hired.

The Impartiality Committee shall safeguard the impartiality of LMQS activities and shall:

- Assist in developing the policies relating to impartiality of LMQS certification activities.
- Counteract any tendency on the part of LMQS to allow commercial or other considerations to prevent the consistent objective provision of certification activities,
- Advise on matters affecting confidence in certification, including openness and public perception and
- Conduct a review, at least once annually, of the impartiality of the audit, certification and decision-making processes of the certification body. Other tasks or duties may be assigned to the committee provided these additional tasks or duties do not compromise its essential role of ensuring impartiality.



General Manager
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